



Welcome

TO THE GREAT NATIONAL SOUTH COURT HOTEL

Welcome to Great National South Court Hotel, your gateway to Limerick and the Wild Atlantic Way.

Our team is dedicated to ensuring your stay with us is both enjoyable and relaxing, exceeding your expectations at every opportunity.

Ideally located just five minutes from Limerick City Centre, the Great National South Court Hotel offers a prime base close to Raheen Business Park, University Hospital Limerick, and the Crescent Shopping Centre. We are just 20 minutes from Shannon Airport and 90 minutes from Dublin, making us the perfect choice for business, leisure, or family stays in the Mid-West of Ireland.

We hope this directory, outlining our services and facilities, enhances your stay and helps you become familiar with everything the hotel has to offer, as well as the many attractions and experiences available throughout Limerick.

Should you require any additional information or assistance at any time, please do not hesitate to contact a member of our team — we are always delighted to help.

It is our pleasure to welcome you to the Great National South Court Hotel and we hope your stay will be both memorable and enjoyable

Kind Regards

Stefan Maidment

General Manager

Great National
South Court Hotel

GUEST DIRECTORY A-Z

A

ACTIVITIES

For details on activities and places of interest in the local area for all ages, please see the brochure and information stand located at reception.

AFTER HOURS

After 12:30 pm, the hotel lobby entrance will be locked. Please ring the doorbell and present your key card to the Night Attendant.

AIRLINE RESERVATIONS

For flight information or changes, please contact the airport directly or ask reception for assistance.

Shannon Airport: +353 (0) 61712000

Dublin Airport: +353 (0) 1 8141111

Cork Airport: +353 (0) 21 4313131

ATM

An ATM is located at AIB Bank in Courtfield's Shopping Centre, Raheen, approximately a 2-minute walk from the hotel.

ADAPTERS

Adapters are available from reception.

B

BABY CHANGING FACILITIES

Baby changing facilities are located in the ground floor wheelchair-accessible toilet.

BABY COT

Baby cots are provided complimentary. Please contact reception by dialing 0 if required.

BAR – OFF THE BONE GASTROPUB

Located on the ground floor.

Opening Hours:

Sunday – Thursday: 12:00 pm – 11:30 pm

Friday – Saturday: 12:00 am – 12:30 am

Residents may order drinks after hours through the Night Porter.

BEAUTICIANS / BEAUTY SALONS

Several beauty salons operate locally offering a range of treatments.

Reception can assist with booking an appointment.

BED LINEN / BEDDING

Additional sheets, pillows or blankets are available.

Please contact reception.

BOTTLE OPENER

Bottle openers are available from reception upon request.

BREAKFAST

Breakfast is served in Off The Bone Gastropub.

Monday – Friday: 7:00 am – 10:00 am

Saturday – Sunday: 7:30 am – 10:30 am

BUS SERVICES

A bus stop is located directly outside the hotel. Please contact reception for schedules.

C

CAR PARK / PARKING

Parking is available complimentary at the front and rear of the hotel. Please register car at reception with APOCA

Please note:

Do not leave valuables in your vehicle.

Park only within designated spaces.

Secured Gated Parking available at back of hotel.

Disabled spaces are for permit holders only.

CHECK-IN / CHECK-OUT

Check-In: From 15:00

Check-Out: Until 12:00

Late check-out may be available on request and may incur a charge.

CHEMIST / PHARMACY

A chemist is located across the car park from the hotel.

Additional pharmacies are within walking distance.

CHURCH SERVICES

St Nessian's Church Raheen (Roman Catholic)

Monday – Friday: 11:00 am

Saturday: 6:00 pm

Sunday: 11:00 am & 12:30 pm

CINEMA

Omniplex Cinema, Crescent Shopping Centre, Dooradoyle, Limerick.

CONFERENCE FACILITIES

The hotel offers boardrooms and banqueting suites accommodating 2 to 140 guests.

Please contact reception or our Conference & Events Team for details.

CORPORATE RATES

Great National South Court Hotel is one of Limerick's leading business hotels, offering comfortable, modern accommodation with excellent connectivity for corporate travellers, project teams and business guests. For information on corporate rates, contact reception

CREDIT CARDS

The following cards are accepted:

Visa
MasterCard
American Express
Maestro
Diners Club

D

DENTIST

Two dental practices are located locally.
Reception can assist with appointments.

DOCTOR

Doctor services are available locally
Monday – Friday.

Out-of-hours medical service: Limerickdoc
Phone: 0877551570

Please inform reception if a doctor is requested.

DO NOT DISTURB

Place the Do Not Disturb sign outside your door
if you do not wish to be disturbed.

Rooms displaying this sign after 4:00 pm will
not be serviced that day.

DRY CLEANING / LAUNDRY

Same-day laundry service available.

Items must be delivered to reception before 9:00 am and will be returned by 8:00 pm.

No service on Sundays or Bank Holidays.

DUTY MANAGER

A manager is on duty at all times. Please contact reception if you wish to speak with management.

E

EMERGENCY

In case of emergency please dial 0 for reception or the duty manager.

ENTERTAINMENT

Reception can provide information on local entertainment and nightlife.



F

FIRE SAFETY

In the event of an alarm:

Follow the evacuation route shown on the back of your bedroom door.

Leave the building via the nearest emergency exit.

Proceed to the assembly point at the front of the hotel.

FIRST AID

Trained staff members are available to provide first aid.

Please contact reception if assistance is required.

FITNESS SUITE

Fitness Suite access times:

07:00 – 21:00

Please contact reception for directions.

FLOWERS

Reception can arrange floral deliveries upon request.



GIFT CARDS

Gift cards are available from reception for:

Accommodation
Dining
Break packages

GOLF

Nearby courses include:

Adare Manor Golf Club
Limerick Golf Club
Castletroy Golf Club
Ballyneety Golf Club
Ballykisteen Golf Club

GREENLIGHT CAFÉ

Located on the ground floor.

Opening Hours:

Monday – Friday: 07:30 am – 3:30 pm

Saturday – Sunday: 09:00 am – 3:00 pm

H

HAIRDRESSING

Reception can arrange appointments with local hair salons.

HAIRDRYERS

Hairdryers are located in the top drawer of the dressing table.

HOSPITALITY FACILITIES

A hospitality tray is provided for your refreshments. Should you require a top up of tea, coffee, milk or sugar sachets please contact reception.

HOUSEKEEPING

For additional:

Towels

Pillows

Blankets

Duvets

Toiletries

Please contact reception.

I

INTERNET / WI-FI

Complimentary Wi-Fi is available throughout the hotel.

Please follow the connection instructions provided in your room.

IRON & IRONING BOARD

Located in the wardrobe of your room.

K

KEY CARD

If your room key card is lost or misplaced, please inform reception immediately for a replacement.



L

LOST PROPERTY

Please notify reception regarding any lost or misplaced items.

LUGGAGE STORAGE

Luggage may be stored at reception free of charge.

LAPTOP SAFES

Laptop safes are provided in all Executive Rooms and Signature Suites, offering guests a secure and convenient place to store laptops and other valuable personal items during their stay.

M

MAIL & MESSAGES

Incoming mail will be delivered to your room.

Outgoing mail can be left at reception for posting.

MAINTENANCE

Please contact Reception for assistance.



MAPS

Local maps and tourist information are available at reception.

MILK

Should you require fresh chilled milk for your tea/coffee in your bedroom please contact reception on extension (0)

MEETINGS & EVENTS

The hotel offers fully equipped meeting and conference facilities with:

Audio-visual equipment
Catering services
High-speed Wi-Fi
Dedicated event management



N

NEWSPAPERS

Daily newspapers may be available at reception.

Special newspaper requests can be made the evening before delivery.

NIGHTLIFE

Reception can recommend local venues such as:

Flannery's	Nancy Blakes
The Locke Bar	Dolans

O

OFF THE BONE

We offer artisan food at Off The Bone and we provide an emphasis on origin and a passion for freshness from farm to fork.

OPTICIANS

Please contact reception on extension (0) who will be happy to arrange an appointment for you.

P

PETS

Pets are not permitted except guide dogs.

PRINTING / PHOTOCOPYING

Printing services are available through reception.

PILLOWS

Additional pillows are available upon request.



R

RESERVATIONS

Future reservations can be made with reception or via the hotel website.

ROOM SERVICE

Breakfast room service is available:
07:00 – 10:00 Midweek
07:00 – 11:00 at Weekends

Please complete the breakfast card and hang it outside your door before retiring.

S

SAFETY DEPOSIT

Valuables may be stored in the safety deposit box at reception.

SECURITY

Please ensure your bedroom door is securely locked when leaving your room.

SIGHTSEEING

Personal tours can be arranged by contacting reception on extension (0) or by viewing our brochure stand situated just off reception.



SMOKING

Smoking is prohibited inside the hotel.
A designated smoking area is located outside the bar.

SPECIAL OCCASIONS

Please advise reception if you are celebrating a special occasion or if you would like us to arrange any special items for you e.g. flowers, wine, birthday cake etc.

SUSTAINABILITY

At Great National South Court Hotel, we are dedicated to fostering a sustainable and eco-friendly environment for our staff and guests. Our commitment to environmental stewardship drives us to minimise our carbon footprint through innovative measures that enhance energy efficiency, reduce waste and conserve water resources, all while maintaining guest comfort.

T

TAXI

Reception can arrange taxi services.
Dial 0 for assistance.

TEA / COFFEE

Complimentary tea and coffee facilities are provided in your room.

TELEPHONE

Reception: Dial 0

THE CURRY HOUSE

The Curry House is the perfect location to indulge in authentic Indian Cuisine, as every single one of our dishes have been crafted with extreme care and with great respect for the traditions and history of Indian culture.

TOURIST INFORMATION

Tourist brochures and local attraction information are available at reception.

TRIPADVISOR

Enjoy your stay with us, let us know by posting a review on Tripadvisor.

TURN DOWN SERVICE

Available upon request through reception.



U

UMBRELLAS

Umbrellas are available from reception upon request.

V

RESERVATIONS

Future reservations can be made with reception or via the hotel website.

ROOM SERVICE

Breakfast room service is available 07:00 – 10:00.

Please complete the breakfast card and hang it outside your door before retiring.

W

WATER

Water Stations on each floor.

WAKE-UP CALLS

Wake-up calls can be arranged by contacting reception.

WI-FI

Complimentary high-speed Wi-Fi is available throughout the hotel.

