



# Welcome

## TO THE GREAT NATIONAL SOUTH COURT HOTEL

Welcome to Great National South Court Hotel, your gateway to Limerick and the Wild Atlantic Way.

Our team is dedicated to ensuring your stay with us is both enjoyable and relaxing, exceeding your expectations at every opportunity.

Ideally located just five minutes from Limerick City Centre, the Great National South Court Hotel offers a prime base close to Raheen Business Park, University Hospital Limerick, and the Crescent Shopping Centre. We are just 20 minutes from Shannon Airport and 90 minutes from Dublin, making us the perfect choice for business, leisure, or family stays in the Mid-West of Ireland.

We hope this directory, outlining our services and facilities, enhances your stay and helps you become familiar with everything the hotel has to offer, as well as the many attractions and experiences available throughout Limerick.

Should you require any additional information or assistance at any time, please do not hesitate to contact a member of our team — we are always delighted to help.

It is our pleasure to welcome you to the Great National South Court Hotel and we hope your stay will be both memorable and enjoyable

Kind Regards

Stefan Maidment

General Manager

Great National  
South Court Hotel

# GUEST DIRECTORY A-Z

## A

### ACTIVITIES

For details on activities and places of interest in the local area for all ages, please see the brochure and information stand located at reception.

### AFTER HOURS

After 12:30 pm, the hotel lobby entrance will be locked. Please ring the doorbell and present your key card to the Night Attendant.

### AIRLINE RESERVATIONS

For flight information or changes, please contact the airport directly or ask reception for assistance.

Shannon Airport: +353 (0) 61 712000

Dublin Airport: +353 (0) 1 8141111

Cork Airport: +353 (0) 21 4313131

### ATM

An ATM is located at AIB Bank in Courtfield's Shopping Centre, Raheen, approximately a 2-minute walk from the hotel.

### ADAPTERS

Adapters are available from reception.

### **BABY CHANGING FACILITIES**

Baby changing facilities are located in the ground floor wheelchair-accessible toilet.

### **BABY COT**

Baby cots are provided complimentary. Please contact reception by dialing 0 if required.

### **BAR – OFF THE BONE GASTROPUB**

Located on the ground floor.

Opening Hours:

Sunday – Thursday: 12:00 pm – 11:30 pm

Friday – Saturday: 12:00 am – 12:30 am

Residents may order drinks after hours through the Night Porter.

### **BEAUTICIANS / BEAUTY SALONS**

Several beauty salons operate locally offering a range of treatments.

Reception can assist with booking an appointment.

### **BED LINEN / BEDDING**

Additional sheets, pillows or blankets are available.

Please contact reception.

## **BOTTLE OPENER**

Bottle openers are available from reception upon request.

## **BREAKFAST**

Breakfast is served in Off The Bone Gastropub.

Monday – Friday: 7:00 am – 10:00 am

Saturday – Sunday: 7:30 am – 10:30 am

## **BUS SERVICES**

A bus stop is located directly outside the hotel. Please contact reception for schedules.



## **CAR PARK / PARKING**

Parking is available complimentary at the front and rear of the hotel. Please register car at reception with APOCA

Please note:

Do not leave valuables in your vehicle.

Park only within designated spaces.

Secured Gated Parking available at back of hotel.

Disabled spaces are for permit holders only.

## **CHECK-IN / CHECK-OUT**

Check-In: From 15:00

Check-Out: Until 12:00

Late check-out may be available on request and may incur a charge.

## **CHEMIST / PHARMACY**

A chemist is located across the car park from the hotel.

Additional pharmacies are within walking distance.

## **CHURCH SERVICES**

St Nessian's Church Raheen (Roman Catholic)

Monday – Friday: 11:00 am

Saturday: 6:00 pm

Sunday: 11:00 am & 12:30 pm

## **CINEMA**

Omniplex Cinema, Crescent Shopping Centre, Dooradoyle, Limerick.

## **CONFERENCE FACILITIES**

The hotel offers boardrooms and banqueting suites accommodating 2 to 140 guests.

Please contact reception or our Conference & Events Team for details.

## **CORPORATE RATES**

Great National South Court Hotel is one of Limerick's leading business hotels, offering comfortable, modern accommodation with excellent connectivity for corporate travellers, project teams and business guests. For information on corporate rates, contact reception

## **CREDIT CARDS**

The following cards are accepted:

Visa  
MasterCard  
American Express  
Maestro  
Diners Club

D

## **DENTIST**

Two dental practices are located locally.  
Reception can assist with appointments.

## **DOCTOR**

Doctor services are available locally  
Monday – Friday.

Out-of-hours medical service: Limerickdoc  
Phone: 0877551570

Please inform reception if a doctor is requested.

## **DO NOT DISTURB**

Place the Do Not Disturb sign outside your door  
if you do not wish to be disturbed.

Rooms displaying this sign after 4:00 pm will  
not be serviced that day.



## **DRY CLEANING / LAUNDRY**

Same-day laundry service available.

Items must be delivered to reception before 9:00 am and will be returned by 8:00 pm.

No service on Sundays or Bank Holidays.

## **DUTY MANAGER**

A manager is on duty at all times. Please contact reception if you wish to speak with management.

A large, bold, white capital letter 'E' is centered within a dark blue square. The square is positioned on the left side of the page, below the 'DUTY MANAGER' section and above the 'EMERGENCY' section.

## **EMERGENCY**

In case of emergency please dial 0 for reception or the duty manager.

## **ENTERTAINMENT**

Reception can provide information on local entertainment and nightlife.

## **FIRE SAFETY**

In the event of an alarm:

Follow the evacuation route shown on the back of your bedroom door.

Leave the building via the nearest emergency exit.

Proceed to the assembly point at the front of the hotel.

## **FIRST AID**

Trained staff members are available to provide first aid.

Please contact reception if assistance is required.

## **FITNESS SUITE**

Fitness Suite access times:

07:00 – 21:00

Please contact reception for directions.

## **FLOWERS**

Reception can arrange floral deliveries upon request.





## **GIFT CARDS**

Gift cards are available from reception for:

Accommodation  
Dining  
Break packages

## **GOLF**

Nearby courses include:

Adare Manor Golf Club  
Limerick Golf Club  
Castletroy Golf Club  
Ballyneety Golf Club  
Ballykisteen Golf Club

## **GREENLIGHT CAFÉ**

Located on the ground floor.

Opening Hours:

Monday – Friday: 07:30 am – 3:30 pm

Saturday – Sunday: 09:00 am – 3:00 pm



## **HAIRDRESSING**

Reception can arrange appointments with local hair salons.

## **HAIRDRYERS**

Hairdryers are located in the top drawer of the dressing table.

## **HOSPITALITY FACILITIES**

A hospitality tray is provided for your refreshments. Should you require a top up of tea, coffee, milk or sugar sachets please contact reception.

## **HOUSEKEEPING**

For additional:

Towels

Pillows

Blankets

Duvets

Toiletries

Please contact reception.

# I

## **INTERNET / WI-FI**

Complimentary Wi-Fi is available throughout the hotel.

Please follow the connection instructions provided in your room.

## **IRON & IRONING BOARD**

Located in the wardrobe of your room.

# K

## **KEY CARD**

If your room key card is lost or misplaced, please inform reception immediately for a replacement.

# L

## **LOST PROPERTY**

Please notify reception regarding any lost or misplaced items.

## **LUGGAGE STORAGE**

Luggage may be stored at reception free of charge.

## **LAPTOP SAFES**

Laptop safes are provided in all Executive Rooms and Signature Suites, offering guests a secure and convenient place to store laptops and other valuable personal items during their stay.

# M

## **MAIL & MESSAGES**

Incoming mail will be delivered to your room.

Outgoing mail can be left at reception for posting.

## **MAINTENANCE**

Please contact Reception for assistance.

## MAPS

Local maps and tourist information are available at reception.

## MILK

Should you require fresh chilled milk for your tea/coffee in your bedroom please contact reception on extension (0)

## MEETINGS & EVENTS

The hotel offers fully equipped meeting and conference facilities with:

Audio-visual equipment  
Catering services  
High-speed Wi-Fi  
Dedicated event management



N

## NEWSPAPERS

Daily newspapers may be available at reception.

Special newspaper requests can be made the evening before delivery.

## NIGHTLIFE

Reception can recommend local venues such as:

Flannery's  
The Locke Bar

Nancy Blakes  
Dolans

# O

## **OFF THE BONE**

We offer artisan food at Off The Bone and we provide an emphasis on origin and a passion for freshness from farm to fork.

## **OPTICIANS**

Please contact reception on extension (0) who will be happy to arrange an appointment for you.

# P

## **PETS**

Pets are not permitted except guide dogs.

## **PRINTING / PHOTOCOPYING**

Printing services are available through reception.

## **PILLOWS**

Additional pillows are available upon request.



# R

## RESERVATIONS

Future reservations can be made with reception or via the hotel website.

## ROOM SERVICE

Breakfast room service is available:

07:00 – 10:00 Midweek

07:00 – 11:00 at Weekends

Please complete the breakfast card and hang it outside your door before retiring.

# S

## SAFETY DEPOSIT

Valuables may be stored in the safety deposit box at reception.

## SECURITY

Please ensure your bedroom door is securely locked when leaving your room.

## SIGHTSEEING

Personal tours can be arranged by contacting reception on extension (0) or by viewing our brochure stand situated just off reception.

## **SMOKING**

Smoking is prohibited inside the hotel.  
A designated smoking area is located outside the bar.

## **SPECIAL OCCASIONS**

Please advise reception if you are celebrating a special occasion or if you would like us to arrange any special items for you e.g. flowers, wine, birthday cake etc.

## **SUSTAINABILITY**

At Great National South Court Hotel, we are dedicated to fostering a sustainable and eco-friendly environment for our staff and guests. Our commitment to environmental stewardship drives us to minimise our carbon footprint through innovative measures that enhance energy efficiency, reduce waste and conserve water resources, all while maintaining guest comfort.

T

## **TAXI**

Reception can arrange taxi services.  
Dial 0 for assistance.

## **TEA / COFFEE**

Complimentary tea and coffee facilities are provided in your room.

## **TELEPHONE**

Reception: Dial 0

## **THE CURRY HOUSE**

The Curry House is the perfect location to indulge in authentic Indian Cuisine, as every single one of our dishes have been crafted with extreme care and with great respect for the traditions and history of Indian culture.

## **TOURIST INFORMATION**

Tourist brochures and local attraction information are available at reception.

## **TRIPADVISOR**

Enjoy your stay with us, let us know by posting a review on Tripadvisor.

## **TURN DOWN SERVICE**

Available upon request through reception.

U

## **UMBRELLAS**

Umbrellas are available from reception upon request.

# V

## **VALUABLES**

Management cannot accept liability for valuables unless stored in the safety deposit box at reception.

## **VAT RECEIPTS**

VAT receipts are available upon request.

## **VENDING MACHINES**

Vending machines are located near the lobby, offering snacks, drinks and toiletries.

# W

## **WATER**

Water Stations on each floor.

## **WAKE-UP CALLS**

Wake-up calls can be arranged by contacting reception.

## **WI-FI**

Complimentary high-speed Wi-Fi is available throughout the hotel.